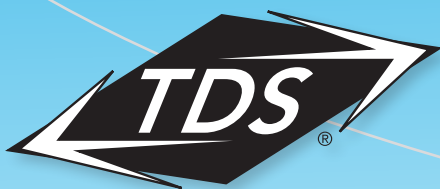# Calling Features
User Guide

TDS®

Enjoy Great Pay-Per-Use Features

No matter what TDS phone service you have, you can also enjoy these great pay-per-use features:

*66–Repeat Dialing
Tired of receiving a busy signal? Let your phone re-dial for you.

Dial *66 plus the number you're trying to reach. Then hang up. The busy number will be repeatedly dialed until the call is connected. A special ring alerts you when the connection is made.

*69–Call Return
Couldn't get to the phone in time to answer? Wonder who called you last?

Don't worry about answering. Simply dial *69 and receive the number of your last caller, plus the option to automatically return the call.

Use These Features Today!
A per-use charge applies. Not all services available in all areas. Call for availability.

1-888-CALL-TDS
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EWSD

EWSD

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User Guide

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Features

3-Way Calling

3-Way Calling allows you to add a third party
to an existing telephone conversation.

What 3-Way Calling Does for You:

> Reduces the need for callbacks when trying to
  confirm plans and schedules.

> Brings families and friends together.

Note:

- *The switch hook is the button the handset pushes
  down when you hang up the phone. Some tele-
  phones have a Link, Flash, or Conference key you
  can press instead.*

To Set up a 3-Way Call:

1. Dial the second party's telephone number.

2. After second party answers, depress switch
    hook, flash, link, or conference key, then
    listen for three beeps and a steady dial tone.
    (Present call is placed on hold.)

3. Dial third party's telephone number. (If busy
    or no answer, depress switch hook, flash, link,
    or conference key to reconnect first call.)

4. After third party answers, depress switch hook,
    flash, link, or conference key for a 3-Way call.

To Cancel the 3-Way Conversation:

1. If the third party does not answer or if you wish to
    disconnect them, just press and quickly release
    the switch hook, flash, link, or conference key.
    You'll be reconnected to your original caller.

2. If either of the two people hang up, you can
    continue talking with the remaining person.

Note:

- *You may privately converse with the third party as long
  as you wish before using the switch hook, flash, link, or
  conference key to establish a 3-Way call.*
- *After a 3-Way call is established, you may depress the
  flash or switch hook to drop the third party at any time.*

1

• If the originator of the 3-Way call hangs up, all parties will be disconnected.

• 3-Way Calling can be used to place local and/or long distance calls. Applicable long distance charges will be billed to the originator of the 3-Way call.

Anonymous Call Rejection

Anonymous Call Rejection prevents a call from getting through to you if the caller has activated the Caller ID Blocking (∗67) service. The number will never ring at your location. You do not have to have Caller ID in order to benefit from Anonymous Call Rejection.

What Anonymous Call Rejection Does for You:

> Prevents you from being disturbed by callers who will not identify themselves.

To Activate Anonymous Call Rejection:

1. Dial **∗77**, then listen for a confirmation.
2. Hang up.

To Cancel Anonymous Call Rejection:

1. Dial **∗87**, then listen for a deactivation confirmation.
2. Hang up.

Note:

• Once Anonymous Call Rejection is activated, it remain activated until you deactivate it.

• If the call you are trying to make is outside the area served by Anonymous Call Rejection, you will hear a recording that the call cannot be made.

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Call Forwarding

Call Forwarding allows you to redirect all calls to another telephone number.

What Call Forwarding Does for You:

> Reduces missed calls.

> Lets calls follow you wherever you go.

> Eliminates waiting for important calls.

> Enhances home security when you are away.

To Activate and Forward Calls:

1. Dial ***72**, then listen for a confirmation tone and then a steady dial tone.

2. Dial the number to which you want your calls forwarded and advise this party of Call Forwarding. If the number you dialed is answered, Call Forward is established.

3. If the number you dialed is not answered, repeat steps 1 & 2 within two minutes. You will hear a confirmation tone indicating that Call Forward has been established.

4. Hang up.

To Cancel Call Forwarding:

1. Dial ***73**, then listen for a confirmation tone.

2. Hang up.

Note:

- *Calls forwarded to long distance numbers will be charged to you.*
- *An optional short ring or a distinctive dial tone may be provided as a reminder that Call Forwarding is activated.*
- *The Forward-To number may have up to 32 digits.*
- *An 800 number can be used as the Forward-To number.*

Call Forwarding-Busy

Call Forwarding-Busy allows you to forward all calls to another telephone when your line is busy.

What Call Forwarding-Busy Does for You:

> Reduces the possibility of missing calls while you are on the phone.

> Eliminates the frustration of receiving a busy signal for your callers.

To Activate Call Forwarding-Busy:

1. Dial ***90** (1190 on a rotary phone).
2. Listen for second dial tone.
3. Dial the number to which you want your calls forwarded.
4. If the number you dialed is answered, Call Forwarding is established.
5. If the number you dialed is not answered, simply repeat steps 1–3 within two minutes. You will then hear a confirmation tone of three short beeps indicating that Call Forwarding has been established.

To Deactivate Call Forwarding-Busy:

1. Dial ***91** (1191 on a rotary phone).
2. You will get a confirmation tone that Call Forwarding-Busy is deactivated.

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Call Forwarding-No Answer

Call Forwarding-No Answer allows you to forward all calls to another telephone number when your line is not answered within a specified number of rings.

What Call Forwarding-No Answer Does for You:

> Eliminates the frustration of missed calls when you are unable to answer your phone.

> Eliminates the need for you to remember to activate Call Forwarding.

To Activate Call Forwarding-No Answer:

1. Dial ***92** (1192 on a rotary phone).
2. Listen for second dial tone.
3. Dial the number to which you want your calls forwarded.
4. If the number you dialed is answered, Call Forwarding is established.
5. If the number you dialed is not answered, simply repeat steps 1–3 within two minutes. You will then hear a confirmation tone of three short beeps indicating that Call Forwarding has been established.

To Deactivate Call Forwarding-No Answer:

1. Dial ***93** (1193 on a rotary phone).
2. You will get a confirmation tone that Call Forwarding-No Answer is deactivated.

Call Forwarding-Remote Access

Call Forwarding-Remote Access allows you to activate Call Forwarding on your telephone while at a different location.

What Call Forwarding-Remote Access Does for You:

> Provides the ability and convenience to receive important calls when you're away from your home or office.

> Provides added security so people think you're home even when you're away.

To Use Call Forwarding-Remote Access:

1. Dial: _____.

   (Write your access number here. If you don't know your access number contact TDS.)

2. Listen for instructions to enter your base directory number. Enter your home telephone number. Follow instructions to confirm telephone number.

3. Listen for instructions to enter your security code. Enter your 1–12 digit security code.

4. Listen for instructions to enter a service code.

   > Dial ***72**, then listen for confirmation of Call Forwarding activation.

5. Listen for instructions to dial number to which you want your calls forwarded.

   > Dial the telephone number to which your calls will be forwarded, then follow instructions to confirm this number or try another.

6. Hang up.

From your home:

Dial ***73**, and listen for three beeps.

From another location:

Repeat steps 1 through 3, then dial ***73**, and listen for confirmation of Call Forwarding deactivation.

Call Hold

Call Hold allows you to put a call on hold and retrieve it at another extension on your telephone line, or consult privately with another person.

What Call Hold Does for You:

> Allows privacy during telephone conversations.

To Put a Call on Hold:

1. Depress switch hook, then listen for three beeps and a steady dial tone.

2. Dial ***52**, then listen for three beeps and a steady dial tone.

3. You may hang up and retrieve your call at the same extension or at another extension on your telephone line.

Call Rejection

Call Rejection allows you to create a list of phone numbers from which you do not wish to receive calls. Calls from phone numbers on your list are sent to an announcement that informs the caller that you are not receiving calls at this time. The amount of numbers each list can have varies. Contact TDS for details.

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What Call Rejection Does for You:

> Allows you to block calls from people with whom you do not wish to speak.

> Enhances security and privacy.

To Use Call Rejection:

1. Dial ***60**.
2. Listen to the voice instructions which will guide you through the steps of how to turn Call Rejection on or off.
3. Press "**3**" to turn Call Rejection on.
4. When prompted, press **#** to add number(s) to your list.
5. Add number(s) to your list.
6. Press **#** to confirm each number on your list.
7. Hang up.
8. After receiving any annoying call, you may wish to prevent that person from calling you in the future. Call Rejection's voice instructions will explain how to add the number of the last caller to your list (even if you do not know the party's number):
    > Hang up, then lift the receiver and listen for dial tone.
    > Dial ***60** and listen for instructions.
    > Dial **#01#**.

User Commands

Press	If you want to:
0	Repeat the instructions
1	Review the numbers on your Call Rejection list.
3	Turn Call Rejection on/off.
#	Add the number you dial to your Call Rejection list. (Dial "12" on a rotary phone.)
*	Delete the number you dial from your Call Rejection list. (Dial "11"on a rotary phone.)

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07	Delete last number heard from your Call Rejection list.
08	Delete all numbers from your Call Rejection list.
09	Delete all "private" numbers from your Call Rejection list.
#01#	Adds the last incoming call to your Call Rejection list.

Note:

- *If a number on your Call Rejection list is also put on any of your other lists (for example, Priority Ringing), Call Rejection overrides the other services for that phone number.*
- *When the maximum numbers of callers is on your list and you add another, the first number on the list will be bumped off the list.*
- *If the number you are trying to reach is outside the area served by Call Rejection, you will hear a recording advising you that the call cannot be made.*

Call Reminder

Call Reminder allows you to receive a recorded message at a specific time.

What Call Reminder Does for You:

> Lets you program your phone to call you with reminders about important appointments.

> Lets you use your telephone as a back up to your alarm clock.

To Use Call Reminder:

1. Dial ***95**.

2. When a second dial tone is heard, dial the desired hour (00–23) and minute (00–59) for the appropriate time. The service is registered when you hear two short tones.

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To Cancel Call Reminder:

1. Dial ***96**.
2. When two short tones are heard, the service has been cancelled.
3. If your line is busy at the specified time, one more attempt will be executed for four to five minutes later. If on the second attempt the line is still busy, the call will automatically cancel.
4. Each time the call is answered, the program is cancelled. To receive a call at the same time the next day, you must re-program the phone.

Call Return

Call Return allows you to dial a code and have a call automatically returned to the last party who called or attempted to call you.

What Call Return Does for You:

> Eliminates the aggravation of rushing to the phone when you're in the shower or returning from errands, only to find that the person on the other end has hung up.

> Makes it easy to return calls that would normally be missed.

To Use Call Return:

1. Press ***69**.
2. Listen for an announcement that will tell you the phone number of the party who last called you and the time of the call.
3. If you wish to return the call:
   > Press **1**.
   > Listen for ringing.
   > Wait for answer.

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4. If you do not wish to return the call, hang up.
5. If the line is busy:
    > Listen for an announcement telling you the number is busy.
    > Hang up.
    > Call Return will try to call back the number for _____ minutes. (Call TDS for details.)
    > You will hear a **short-short-long** ring when the line is free.
    > Your call will automatically be made when you lift the handset.

To Cancel Call Return:

1. Press ***89** and listen for the tone or announcement.

Note:

- *There is no time limit from the time a call is received for returning a missed call. However, you will only be able to return the last incoming call you received.*

- *If the number you are trying to reach is outside the area served by Call Return, you will hear a recording advising you that the call cannot be made.*

- *After a call during which you heard a Call Waiting tone, you can use Call Return to return a call to the Call Waiting number.*

- *The customer assumes any Long Distance charge that may be applicable when using this service. Long Distance charges may be applied on calls that are labeled 'Private' if the Call Return service is used to return a Long Distance 'Private' call.*

Call Trace

Call Trace allows you to automatically request a trace on an obscene, threatening, or harassing call. After receiving such a call, simply dial a special code to have the calling party's phone number printed at your telephone company.

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What Call Trace Does for You:

> Helps you put an end to harassing and offending calls.

> Enhances your security and privacy.

To Use Call Trace:

1. Hang up after receiving the offending call.
2. Lift the receiver and listen for dial tone.
3. Press ***57**, then listen for the tone or announcement.

The announcement will ask if you wish to trace the call or not trace the call. You will be instructed to press 1 if you wish to trace the last call. If not, simply hang up. The announcement will indicate that a call has successfully been traced and sent to your designated telephone company location.

Note:

• *It is important to activate Call Trace immediately after the offending call. If another call is received after the offending call, Call Trace will not trace the correct number.*

• *If a Call Waiting tone is received during a call that is to be traced, tracing will occur on the Call Waiting call rather than the original calling number.*

• *Customers will not be given the traced number unless ordered by proper law enforcement agency or court order. The information sent to your telephone company will include calling number, called number, time of day, and date. Normally, more than one successful trace will be required for legal action.*

Call Waiting

When you are already using the phone, Call Waiting alerts you with (a beep) to another incoming call.

What Call Waiting Does for You:

> Prevents missed calls.

> Eliminates callers from hearing busy signals.

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> Provides many of the advantages of an additional line, but at a fraction of the cost.

To End an Existing Call and Answer a Waiting Call:
- Hang up, then allow telephone to ring and answer it.

To Hold an Existing Call and Answer a Waiting Call:
- Depress switch hook or flash key. Your first caller is automatically placed on hold, while you're connected with the second caller.

To Alternate Between Calls:
- Depress switch hook or flash key. While you talk with one caller, the other will be placed on hold. Each conversation remains private unless you link them in using our 3-Way calling service.

To Disconnect Calls:
- Hang up.

To Cancel Call Waiting Before Making a Call:
1. Press **✱70** (dial 1170 on a rotary phone).
2. Listen for the confirmation tone and a steady dial tone.
3. Dial desired telephone number. Your call will not be interrupted by the Call Waiting tone. Other callers will hear a busy signal.
4. After you hang up, Call Waiting automatically turns back on.

To Cancel Call Waiting During a Call:
(3-Way Calling service is required.)
1. Depress the switch hook or flash key. Listen for three beeps and a steady dial tone.
2. Press **✱70** (dial 1170 on a rotary phone) and listen for a confirmation tone.
3. Wait for automatic reconnection to your original call.

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4. After you hang up, Call Waiting automatically turns back on.

Note:

- *If you hang up from a call after receiving a Call Waiting tone, you will hear ringing to indicate that you still have a call on hold.*
- *If you are on your telephone and receive a Call Waiting call, additional callers will receive a busy signal.*
- *Call Forwarding takes precedence over Call Waiting. If you have Call Forwarding activated, incoming calls will be forwarded and you will not hear a Call Waiting tone.*
- *Call Waiting takes precedence over Call Forward-Busy. If you have Call Forward-Busy activated, you will receive a Call Waiting tone for other calls. Calls will not be forwarded unless two calls are in process.*

Caller ID

Caller ID lets you see the calling party's number before answering a call. A special display device located on or next to your phone is required to allow you to view the calling number.

What Caller ID Does for You:

> Allows you to determine who is calling before answering the phone.

> Enhances security and helps eliminate harassing calls.

> Some Caller ID display devices can store the phone numbers of people who called, even while you were out. You can easily review these numbers and return their calls.

To Use Caller ID:

1. Wait for the start of the second full ring of your phone set.

2. The number of the calling party will appear on your display.

For more information, please refer to the instructions for your Caller ID display device.

Caller ID Deluxe

Caller ID Deluxe lets you see the calling party's name and number before answering a call. A display device located on or next to your phone is required to allow you to view the calling name and number.

What Caller ID Deluxe Does for You:

> Allows you to determine who is calling before answering or deciding to answer the phone.

> Enhances security and helps eliminate harassing calls.

> Some Caller ID display devices can store the names and numbers of people who called, even while you were out. You can easily review these names and numbers and return their calls.

To Use Caller ID Deluxe:

1. Wait for the start of the second full ring of your phone set.
2. The name and number of the calling party will appear on your display.

For more information, please refer to the instructions for your Caller ID display device.

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Caller ID on Call Waiting

Caller ID on Call Waiting lets you see the calling party's number (and their name, if you subscribe to Caller ID Deluxe) while you are on another call. Caller ID on Call Waiting is active on your line only while you are engaged in a conversation.

If you subscribe to both Caller ID and Call Waiting, Caller ID on Call Waiting is automatically added to your line at no additional cost to you. You must have a Caller ID display unit that is specially equipped to deliver Caller ID on Call Waiting. A TDS Representative can tell you if you have the appropriate equipment.

What Caller ID on Call Waiting Does for You:

> Allows you to determine who is calling while you're on another call, so you can decide whether to interrupt your current conversation.

> Saves you money by enabling you to avoid interrupting long distance calls to answer unwanted calls.

> Allows you to return calls that you may receive while you are on the phone, rather than interrupt calls in progress.

> Enhances security and helps eliminate harassing calls.

To Use Caller ID on Call Waiting:

1. With Caller ID on Call Waiting you will hear two signals instead of one. First you will hear the traditional Call Waiting beep, to let you know there is an incoming call. Then, you will hear a different, short tone, which lets you know that Caller ID data is being downloaded to your display. The person with whom you are speaking will not hear any tone.

2. The calling party's number (and their name, if you subscribe to Caller ID Deluxe) will appear on your Caller ID Display.

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3. To answer the incoming call, use the same
    procedure as for Call Waiting: depress the switch
    hook, flash key, or Call Waiting
    button to answer, and depress it again to return
    to the original call.

Note:

 • *If you already have a call in the waiting or held state,
   the calling party will hear a busy signal, and you will not
   hear any signal.*

Do Not Disturb

Prevent incoming calls from ringing on your tele-
phone with Do Not Disturb. Only callers who have your
Personal Identification Number (PIN) can override
the Do Not Disturb service and ring your telephone.

What Do Not Disturb Does for You:

> Prevents unwanted interruptions, particularly
  solicitation calls.

> Makes it possible for you to receive important calls.
  Selected callers (friends and relatives) can reach
  you by dialing your PIN code.

To Activate Do Not Disturb:

1. Dial ***78**, then listen for three beeps.
2. Hang up.

Note:

 • *When Do Not Disturb is activated, callers receive a busy
   signal or an announcement. At this time, callers who
   know your PIN may dial it and ring your phone.*

To Cancel Do Not Disturb:

1. Dial ***79**, then listen for three beeps.
2. Hang up.

To Set or Change Your PIN:

1. Dial ***10**, then listen for three beeps and a steady dial tone.

2. Enter PIN (max. of 5 digits).

3. Press *****, then listen for three beeps.

4. Hang up.

Note:

   • *The selected PIN remains in storage unless you change or delete it. Deactivation of Do Not Disturb will not erase your PIN.*

Personal Ringing

Personal Ringing allows you to have up to three telephone numbers with unique ringing patterns (and unique Call Waiting tones if you have Call Waiting).

What Personal Ringing Does for You:

> Allows you to determine for whom a call is intended (i.e. children's number or parent's number).

> Allows you to determine the type of call (business or personal).

> Provides many of the advantages of additional lines, but at a fraction of the cost.

To Use Personal Ringing:

1. Listen to ringing or tone pattern:

   • Main number: one long ring or tone.

   • Second number: two short rings or tones.

   • Third number: a short-long-short ringing pattern or tone.

2. Answer appropriately.

Note:

- *There are two Personal Ringing options with Call Forwarding services:*
  - *Redirect all calls for the main, second and third numbers to another telephone number.*
  - *Redirect only calls for the main number to another telephone number.*
- *To use or change these options, contact TDS.*

Preferred Call Forwarding

Preferred Call Forwarding allows you to create a list of phone numbers that are to be forwarded when they call you. When you activate this service, and a call arrives from a phone number that is on your list, the call is forwarded to the number you designate. All other calls will ring in the normal fashion. The amount of numbers each list can have varies. Contact TDS for details.

What Preferred Call Forwarding Does for You:

> Eliminates having to wait for important calls. Your most important calls can be forwarded to a number where they can be answered.

To Use Preferred Call Forwarding:

1. Dial **∗63**.
2. Listen to the voice instructions, which will guide you through the steps of how to turn Preferred Call Forwarding on/off.
3. Dial **3** to turn Preferred Call Forwarding on/off.
4. Dial the number to which you want your calls forwarded.
5. When prompted, use the **#** key to add number(s) to your Preferred Call Forwarding list.
6. Add the numbers to your list.
7. Press the **#** key to confirm each number added to your Preferred Call Forwarding list.

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8. Hang up.

9. Voice instructions will also guide you through the steps of how to enter, confirm, or change the number to which your calls will be forwarded:

Press	If you want to:
1	Confirm the forward-to number.
0	Change the forward-to number.

User Commands

Press	If you want to:
0	Repeat the instructions
1	Review the numbers on your Preferred Call Forwarding list.
3	Turn Preferred Call Forwarding on/off.
#	Add the number you dial to your Preferred Call Forwarding list.
∗	Delete the number you dial from your Preferred Call Forwarding list.
07	Delete the last number heard from your Preferred Call Forwarding list.
08	Delete all numbers from your Preferred Call Forwarding list.
09	Delete all "private" numbers from the Preferred Call Forwarding list.
# 01#	Add the last incoming number to your Preferred Call Forwarding list.

Note:

- *If you also have regular Call Forwarding, preferred calls may be forwarded to one number and regular calls may be forwarded to a different number.*
- *Some numbers on your Preferred Call Forwarding list may be outside the service area and the call would not be forwarded. However, you will hear a recording informing you if this occurs.*
- *Preferred Call Forwarding is available for calls made within the same calling area or, in some situations, outside the calling area where facilities exist.*

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Priority Ringing

Priority Ringing lets you program your telephone line to ring with a special ringing pattern whenever you are called from a select list of phone numbers. Your phone will ring with a normal ringing pattern for all other calling numbers. If you also have Call Waiting, you will hear a distinctive Call Waiting tone whenever someone on your list calls you while you are on the phone. The amount of numbers each list can have varies. Contact TDS for details.

What Priority Ringing Does for You:

> Allows you to identify special and important calls.

> Helps you determine who's calling.

To Use Priority Ringing:

1. Press ***61**.
2. Listen to the voice instructions which will guide you through the steps of how to turn Priority Ringing on or off.
3. Press **3** to turn Priority Ringing on.
4. When prompted, use the key to add number(s) to your list.
5. Add number(s) to your list.
6. Finalize each number by pressing **#**.
7. Hang up.

Press	If you want to:
0	Repeat the instructions.
1	Review the numbers on your Priority Ringing list.
3	Turn Priority Ringing on/off.

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User Commands

Press   If you want to:

Add the number you dial to your Priority
           Ringing list. (Dial 12 on a rotary phone.)

*   Delete the number you dial from your
           Priority Ringing list. (Dial 11 on a
           rotary phone.)

07   Delete the last number you heard from
           your Priority Ringing list.

08   Delete all numbers from your Priority
           Ringing list.

09   Delete all "private" numbers from
           your Priority Ringing list.

#01#   Add the last incoming number to
           your Priority Ringing list.

When Priority Ringing is Turned On:

Listen to the ringing pattern or Call Waiting tones:

> When called from any number on your list:
  – A **short-long-short** ringing pattern or tones.

> When called from any other numbers:
  – **Normal** ringing or Call Waiting tones.

Note:

• *If the phone number you are trying to program is out
  side the area served by Priority Ringing, you will not
  receive a special ringing pattern for that number.*

Repeat Dialing

Repeat Dialing allows you to dial a code to have
your phone continuously attempt to redial a busy
number that you tried to call. When the line is free,
you will be alerted with a special ringing, and a call
will automatically be made. You can also use Repeat
Dialing to redial the last number you called.

What Repeat Dialing Does for You:

> Eliminates the frustration of continuously redialing numbers and receiving annoying busy signals.

> Saves time and effort. Repeat dialing will keep dialing the number for you—automatically—until your call gets through.

> Eliminates the need to look up or remember the phone number during redial attempts.

To Use Repeat Dialing:

1. Hang up, then lift the receiver and listen for dial tone.

2. Dial ***66**.

3. If the line is busy:
    > Listen for three beeps or an announcement telling you the number is busy.
    > Hang up.
    > You will hear a **short-short-long** ring when the line is free.
    > Your call will automatically be made when you lift the handset.

4. If the line is not busy:
    > Listen for ringing.
    > Wait for answer.

To Cancel Repeat Dialing:

1. Dial ***86** and listen for dial tone or announcement.

Note:

- *While Repeat Dialing is activated, you may still make and receive other calls.*
- *Repeat Dialing will continuously attempt to call back a busy number for 30 minutes. After 30 minutes, your request will be cancelled.*

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- *You can use Repeat Dialing for more than one busy number at a time. You will hear a special ring, when one of these numbers becomes idle. You will not be able to tell which of the numbers it is.*
- *If the number you are trying to reach is outside the area served by Repeat Dialing, you will hear a recording advising you that the call cannot be made.*

Special Call Acceptance

Special Call Acceptance allows you to screen incoming calls by creating a list of phone numbers from which you are willing to accept calls. Calls from phone numbers **not** contained on your list are sent to an announcement that informs the caller that you are not receiving calls at this time. The amount of numbers each list can have varies. Contact TDS for details.

What Special Call Acceptance Does for You:

> Enhances security and privacy by allowing only the most important calls to reach you.

> Prevents unwanted interruptions, particularly solicitation calls.

To Use Special Call Acceptance:

1. Dial ***64**.
2. Listen to the voice instructions, which will guide you through the steps of how to turn Special Call Acceptance on or off.
3. Press "**3**" to turn Special Call Acceptance **on**.
4. Listen to announcement giving you a choice where to send callers not on your Special Call Acceptance list.
5. When prompted, use the **#** key to add number(s) to your Special Call Acceptance list.
6. Add number(s) to your Special Call Acceptance list.

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7. Press the **#** key to confirm each number on your Special Call Acceptance list.

8. Hang up.

User Commands

Press	If you want to:
0	Repeat the instructions.
1	Review the numbers on your Special Call Acceptance list.
3	Turn Special Call Acceptance on/off.
#	Add the number you dial to your Special Call Acceptance list. (Dial 12 on a rotary phone.)
*****	Delete the number you dial from your Special Call Acceptance list. (Dial 11 on a rotary phone.)
07	Delete last number heard from your Special Call Acceptance list.
08	Delete all numbers from your Special Call Acceptance list.
09	Delete all "private" numbers from the list.
#01#	Add the last incoming number to the Special Call Acceptance list.

Speed Calling

Speed Calling allows you to call different telephone numbers quickly by dialing an assigned code.

What Speed Calling Does for You:

> Eliminates the need to look up or remember telephone numbers.

> Saves time when dialing numbers, especially long distance numbers.

> Allows fast, accurate dialing of emergency numbers.

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To Program Your Speed Calling List:

1. Dial ***74** if you subscribe to 8-code Speed Calling.

   Dial ***75** if you subscribe to 30-code Speed Calling.

2. Listen for a steady dial tone.

3. Enter Speed Calling code:

   • Use digits 2–9 to create an 8-code list.

   • Use digits 20–49 to create a 30-code list.

4. Dial desired telephone numbers, press "**#**", then listen for three beeps and a dial tone to confirm that each number has been entered.

5. Hang up.

To Use Speed Calling:

1. Listen for dial tone.

2. Dial desired Speed Calling code (2–9 or 20–49), then depress **#**. The appropriate telephone number will be dialed.

To Change Speed Calling Entries:

1. Repeat first five steps of the programming instructions.

To Change Special Calling Entries:

Code   Name/Number

_____   _____

_____   _____

_____   _____

_____   _____

Note:

• *If an incorrect or unassigned code is dialed, you will hear a fast busy signal.*

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Toll Restriction
w/PIN Override

Toll Restriction service allows you to restrict outbound call completion on certain types of toll calls, like long distance calls and 1-900 calls. A personal identification number (PIN) overrides the restriction on a per-call basis.

What Toll Restriction Does for You:

> Prevents unwanted toll charges.

> Gives you more control over the use of your phone.

> Enhances security at your home or business.

To Use Toll Restriction:
Toll Restriction is added directly to your line. No activation codes are necessary to use it. If a restricted number is dialed, the call will not complete, and the caller will hear a second dial tone.

To Use the PIN Override:
1. Dial ***47**. (Dial 1147 on a rotary phone.)
2. Wait for a second dial tone.
3. Dial your assigned PIN number (1 to 7 digit), then **#**.
4. Wait for a second dial tone.
5. Dial the number you wish to call.

To Change Your PIN Number:
Once you have been assigned a PIN number and your Toll Restriction service is activated, you may change your PIN number.

1. Dial ***12**. (Dial 1112 on a rotary phone.)
2. Wait for a second dial tone.
3. Dial your current PIN number (1 to 7 digits), then **#**.
4. Wait for a second dial tone.
5. Dial your new PIN number (1 to 7 digits).
6. Wait for a confirmation tone (two beeps).

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Note:

- *You must request Toll Restriction from TDS and specify what type of calls you would like to prevent from being completed.*
- *If someone tries to use Caller ID Blocking to bypass the Toll Restriction service, the caller will hear a fast busy signal or a recorded message indicating the call is being placed from a restricted line and the call will not complete.*
- *If *47 does not work, use *13 as your access code.*

Warm Line

Warm Line allows you to call a pre-designated number or emergency service by simply lifting the handset.

What Warm Line Does for You:

> Eliminates the need to remember emergency numbers.

> Lets you automatically place emergency calls.

> Enhances safety and security for people who are alone (particularly children, elderly, or a sick relative).

To Use Warm Line:

1. Lift handset and wait. (Within 14 seconds, the pre-designated number will be dialed automatically.)

   Write your pre-designated number here:

   _____ .

   Write the name of the pre-designated number here:_____.

To Prevent Automatic Dialing:

1. Begin dialing within 14 seconds after lifting handset.

Note:

- *The pre-designated number is selected by you when you order your Warm Line service. To change this number you must contact your telephone company.*